

Privacy Policy for OffQuid

Effective: July 5, 2025

Welcome to OffQuid. Your privacy is important to us. This policy explains how we collect, use, and protect your personal information when you use the OffQuid app and related services.

1. Information We Collect

We collect the following types of data to operate our loyalty and rewards services:

- Account Information: such as your name, email address, and phone number.
- Transaction Data: details of your purchases and redemptions at participating merchants.
- Device and Usage Data: information about how you use the app (e.g., app version, device type).

2. How We Use Your Information

We use your data to:

- Award and manage loyalty points and vouchers.
- Verify your account and prevent fraud.
- Provide customer support.
- Improve our products and user experience.

3. Data Sharing

We do not sell your personal data to anyone. Your data may only be shared with:

- Merchants you interact with on OffQuid, for issuing and redeeming rewards.
- Payment and technology partners who securely process transactions or maintain our systems.

4. Data Security

We use industry-standard secure cloud storage to protect your data. Only authorized personnel have access.

5. Data Retention

We retain your information only as long as needed for the purposes described above or as required by law.

6. Your Rights

You can:

- Access and update your information in the app.
- Request deletion of your account and data at any time.
- Withdraw consent for marketing communications.

7. Updates to This Policy

We may occasionally update this policy. If we make significant changes, we will notify you via the app or email.

8. Account Termination

You may deactivate your account anytime. OffQuid may suspend accounts in case of violations.

9. Updates

Terms may be updated occasionally. We'll notify you of significant changes via app or email.

Questions? Email us at support@offquid.com.